



Arizona Department of Real Estate (ADRE)
Auditing and Investigation Division
www.azre.gov
100 North 15th Avenue, Suite 201, Phoenix Arizona 85007

KATIE HOBBS
GOVERNOR

SUSAN NICOLSON
COMMISSIONER

9/15/2023

Laura Owens
11440 N 69th St
Scottsdale, AZ. 85254

RE: C23-000391 - Your complaint against Clayton Echard

Dear Ms. Owens,

The Department has reached an investigative conclusion regarding your complaint against Clayton Echard. The Department found the failure to submit an offer from a client was a violation of ARTICLE 11. PROFESSIONAL CONDUCT R4-28-1101. Duties to Client (C) A licensee shall expeditiously perform all acts required by the holding of a license. A licensee shall not delay performance, either intentionally or through neglect.

This case is closed with the issuance of a non-disciplinary Letter of Concern to the licensee. Although non-disciplinary, a Letter of Concern is retained in the license file and may be considered in determining the proper disciplinary action should a similar incident arise in the future.

Sincerely,

Alayna Kowaleski

Alayna Kowaleski
Manager
Audits & Investigations Department

cc: file